

How do you close out a project/contract?

It's always nice to be able to get to the completion of an online course and to be able to go for coffee or meet up for lunch with the subject matter expert and really celebrate and acknowledge the work that's gone on in order to complete that course development.

What would be looking at in a post project review?

At the end of the semester, the subject matter experts and/or instructor might want to run a student survey focusing on the design of the course. And so that provides a lot of valuable feedback from the students perspective about what worked in the course and maybe what didn't and what could be adjusted. And usually what will happen is the instructor will come back at the end of the term, and they want to make minor revisions to their course and we'll support them in that.