



Fanshawe Systems

Computers, WiFi, and Outlook

- **School Computers:** You can log onto all school computers with your Fanshawe ID and password.
- **Campus WiFi:** Look for the WiFi called *FanshaweCollege*. Log in using your Fanshawe credentials. You may need to accept the security certificate.
- **Checking your email offsite:** Your Outlook email (fanshawec) address is accessible off site. Go to www.fanshawec.ca/exchange Put Fanshawe\ in front of your user name and then your regular password.
- **Changing your password:** Fanshawe has a password reset site at [Fanshawe Password Reset](#) or you can change it on any campus computer. Visit this site early to set up your profile and challenge questions

Troubleshooting

Who to contact?

HelpDesk: itservicedesk@fanshawec.ca
X4357

[IT Service Desk](#)

- Computer issues
- Class room technology problems
- User name concerns

Any FOL questions or generic inquiries can be directed to your Educational Support Technologist.

Useful Websites

Bookmark the myFanshawe page on your computer and it will provide you access to all the other websites.

- **myFanshawe Portal Page.** The College's central area which contains links to many other areas including FOL, WebAdvisor, the Print Shop and more, as well as news about the college.
www.myfanshawe.ca
- **FanshaweOnline.** The College's learning management system.
www.fanshaweonline.ca
- **WebAdvisor.** Check your class lists, timetable, and employee information. Also used for mid-term grades.
<https://webadvisor.fanshawec.ca/>
- **Outlook Web Exchange Email.** Check your fanshawec address here.
www.fanshawec.ca/exchange
- **Fanshawe College.** The main Fanshawe College webpage.
www.fanshawec.ca

All these websites can also be found through an internet search