

ROBERT ORTIZ

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PROFILE

Attentive and knowledgeable **Occupational Therapist Assistant/Physiotherapist Assistant** student with comprehensive academic training, advanced skills and clinical experience providing therapeutic care to the older adults in retirement and residential care facilities. Critical thinker, with strong problem solving and analytical skills. Demonstrated ability to work as part of a multidisciplinary healthcare team and exceed service standards in busy environments. Regarded for strong communication skills used to build effective rapport with clients and families.

SUMMARY OF QUALIFICATIONS

- Fulfills the requirements for the Canadian Occupational Therapist Assistant and Physiotherapist Assistant Education Accreditation Program
- Knowledgeable of supporting assessments, planning and execution of treatment plans for clients with a variety of musculoskeletal, cardiorespiratory and neurological conditions
- Skilled in executing range of motion (ROM) and outcome measures evaluations, individual and group specialized exercises, safe transfer techniques, proper use of modalities and client teaching
- Experience with completing client records accurately and with excellent attention to detail
- Maintains ethical integrity and respects client privacy and confidentiality at all times
- Proficient in Microsoft Office Word, Excel and Power Point
- Trained in First Aid and CPR, Gentle Persuasive Approach and Nonviolent Crisis Intervention
- Possesses a vulnerable sector police check, an up-to-date immunization record and a G driver's license
- Intermediate languages skills in French and Spanish

EDUCATION

Occupational Therapist Assistant/Physiotherapist Assistant Diploma Program Sept 2015 – Present
Algonquin College, Ottawa, ON

Ontario Secondary School Diploma (OSSD) June 2012
Nepean High School, Ottawa, ON

RELATED EXPERIENCE

Occupational Therapist Assistant, Clinical Placement Jan – Apr 2017
Modern Occupational Therapy Services, Ottawa, ON

- Applied rehabilitation concepts and best practices to achieve patient-centered, effective and safe care for seven patients with varying conditions over the course of 12 weeks
- Followed treatment plans under the supervision of a registered Occupational Therapist to achieve the desired outcome measures for patients with musculoskeletal conditions
- Taught patients safe methods of ambulation, bed mobility, stair climbing, activities of daily living (ADL) as well as the use of mobility aids to achieve greater independence
- Recorded clients' progress as well as changes in occupational performance and communicated these and any additional client needs to the Occupational Therapist

Physiotherapist Assistant, Clinical Placement

Sept – Dec 2016

Prime Physio Plus, Ottawa, ON

- Followed treatment plans under the supervision of a registered Physiotherapist to achieve increased mobility, range of motion and pain relief for patients with musculoskeletal and sports injuries
- Performed AAROM and PROM assessments
- Assisted clients with administering manual exercises related to endurance, balance, gait training, muscle strength and coordination with emphasis on proper technique
- Delivered exercise classes to groups of 12 participants on a weekly basis
- Applied modalities including hot packs, ice, EMS, TENS, IFC, laser, ultrasound, wax, strings/orthotics to achieve the desired outcome of pain relief, improved circulation and decreased swelling
- Instructed patients on the use of mobility aids, ongoing health and wellness maintenance
- Maintained daily patient charts and communicated patient progress to healthcare team

OTHER WORK EXPERIENCE

Cashier

June 2014 – Present

Farm Boy, Ottawa, ON

- Provide prompt and friendly service in a busy location; approximately 20 customers per hour
- Process cash, debit and credit transactions accurately and efficiently
- Resolve customers' issues in a professional manner and follow all service guidelines
- Inform customers of ongoing specials; demonstrate product and store knowledge

Server

Jan – June 2014

Moxies, Ottawa, ON

- Greeted customers, presented menus, made recommendations and answered questions
- Took orders accurately and relayed to kitchen staff for preparation
- Served food and beverages to customers in an efficient manner
- Presented customers with bills, accepted and processed payments

CERTIFICATIONS & TRAINING

Standard CPR and First Aid Certification

May 2016

St. John's Ambulance, Ottawa, ON

Nonviolent Crisis Intervention Training

Nov 2015

CPI, Ottawa, ON

Gentle Persuasive Approach

Oct 2015

Public Services Health and Safety Association

REFERENCES AVAILABLE UPON REQUEST