

Unit 1.4: Problem Solving

Real Life Problem-Solving Scenarios Worksheet (Level 1)

1. Mary is a friend of yours and she is always on her phone. She doesn't look at you when you are talking to her and you don't think that she is listening. It is making you feel that what you have to say isn't important and you are becoming angry with her when she is on her phone. You want to still be friends with Mary but if this is upsetting you, what should you do?
2. You have a very important interview for his placement at the YMCA today. You are really excited and are taking the bus to the placement for his interview. You have practiced this bus route many times in the past few weeks. Unfortunately, you make the mistake of getting on the wrong bus because you didn't look at the number on the front. You just got on the first bus that came to the bus stop you were waiting at. You ended up in downtown and about 5 miles away from the YMCA! It is already time for your interview, and you aren't sure what bus you should take to get there. Besides, you will be very late to the interview if you ever get there! What should you do?
3. You have started a new placement at a day care and are really excited about it. You notice on the first day that the other day care workers are speaking a different language to each other, and you don't understand what they are saying. They give instructions to you in English but give instructions to the other workers in the foreign language. When you have your breaks in the lunchroom you are wanting to talk with the other workers but they are only speaking in another language. They will laugh and you don't know what they are laughing at. You want to make friends at your placement and feel part of a team but you are feeling excluded because you don't speak their language. What should you do?
4. You are a first-year college student. Three weeks into the semester your family informs you that they have decided to take a trip to Europe and would like you to attend. Unfortunately, you do not have the time off from school, and by missing a whole week of classes your grades will be at risk. What should you do?



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1. What is the problem?
2. Think of possible solutions.
3. Consider the pros and cons of your options:
 - Pros (good things)**
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.
 - Cons(bad things)**
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.
4. Choose a solution (which option has the most good things and solves the problem?)
5. Try the solution that you have chosen.
6. How did it work? Is there anything you need to change to make it better?

