## Part A: Brainstorm

Work in groups. Brainstorm the misunderstandings that might happen between Baby Boomers (or Gen Xers) and Millennials (or Gen Zers).

1. What might the former two generations think of the latter two and vice versa? Make a list of your ideas.

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| Answer |
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Part B: Watch the Video

Make a list of the observations they make about younger generations.

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| Azmat’s Observations | | Cat’s Observations | |
| 1. | They google everything in 20 minutes and decide they know everything. | 1. | … |
| 2. | … | 2. | They think they will manage without any experience. |
| 3. | In-depth information can’t be acquired from a few Facebook posts. | 3. | … |
| 4. | … | 4. | … |
| 5. | … |  |  |
| 6. | They jump to another opportunity as it presents itself |  |  |
| 7. | … |  |  |

Work in groups. Which one(s) of the arguments above do you find most convincing? Which one(s) do you disagree with?

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| Answer |
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Part C: Watch the Video

Watch the conversation again and mark the statements as made by Kylie or Lorin.

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| Statements |
| 1. Think millennials bring significant value even without years of experience.   1. Kylie 2. Loren   2. Does not think is compensated enough for the values they bring to their job.   1. Kylie 2. Loren   3. Is willing to work for the thing they want for themselves.   1. Kylie 2. Loren   4. Is struggling to pay for rent and their bills.   1. Kylie 2. Loren   5. Is entrepreneurial and likes to start their own business.   1. Kylie 2. Loren   6. Is adaptable and good with technology just as other millennials.   1. Kylie 2. Loren   7. Their ideas regarding community building using social media were ignored.   1. Kylie 2. Loren   8. Believes their usage of cell phones is misunderstood by the previous generations.   1. Kylie 2. Loren   9. Likes to learn from people with more experience.   1. Kylie 2. Loren |

Which one(s) of the statements above do you agree with?

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| Answer |
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Which one(s) do you disagree with?

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| Answer |
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## Part D: Critical Thinking

1. How do you think differences between the generations can be resolved?

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| Answer |
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Work in groups. Use the creative problem-solving strategies you learned in Unit 2 to suggest solutions.