

Welcome to Module 5, “Volunteer Administration”. In this module, you will be introduced to the Volunteer development cycle that sets the foundations of volunteer management.

Topics covered in this module stress the importance of skilled leadership for volunteer engagement. We will explore risk management, Screening, Orientation, and the importance of Equity, diversity and inclusion.

Following this module, you will be aware of how an organization’s investment of resources in volunteer programs provides a valuable return for that organization and its mission.