

Welcome to Module 4, “Intersectionality of Human Resources and Volunteer Management”. In this module, you will be introduced to the distinct parallels between volunteer management and human resource management.

Topics covered in this module will define the sometimes-blurred lines between hiring staff versus volunteers. This will include a range of discussion such as: the acceptance of the volunteer application to volunteer placement, the risks of managing volunteers, as well as the differences between unionized and non-unionized environments.

This discussion will help you to ensure that staff value volunteers and that volunteers feel in a position, to support staff and impact service.