

3218 Program Vocational Learning Outcome

Program Vocational Learning Outcomes describe what graduates of the program have demonstrated they can do with the knowledge and skills they have achieved during their studies. The outcomes are closely tied to the needs of the workplace. Through assessment (e.g., assignments and tests), students verify their ability to reliably perform these outcomes before graduating.

1. Install complete micro-computer systems and use diagnostic software in their maintenance and repair. Installation and maintenance activities include component assemblies, system cabling, operating systems and peripheral devices.
2. Install, repair and maintain local and remote communication links to and between computers, including peer-to-peer networks and local area/wide area networks.
3. Assist clients in the installation, operation and maintenance of application software in both DOS and Windows environments.
4. Demonstrate effective oral and written communication skills, and appropriate
5. Interpersonal skills in support of client relationships.