

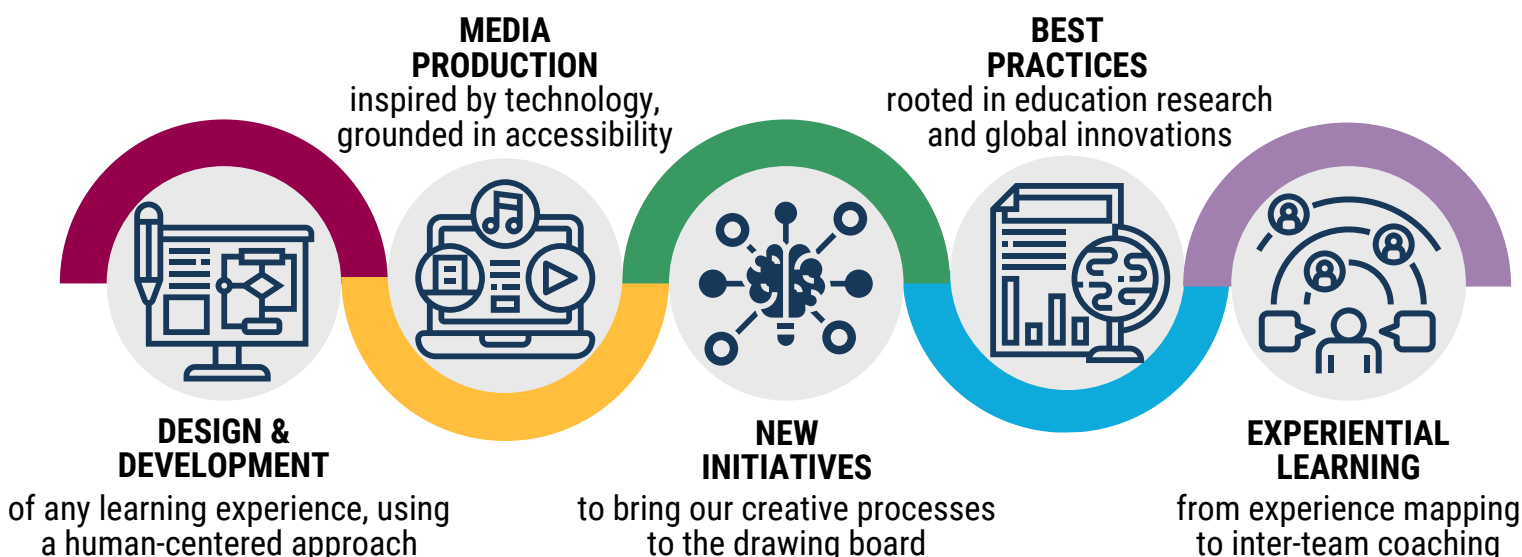
Meet our DeGroote TLS Team!



Teaching and Learning Services

We are a team of designers, educators, creators, and scholars. We approach work and problem solving **holistically**, never prescriptively, with **curiosity** and **experimentation**. We aim to create **meaningful** and **individualized learning experiences** that connect with educators and learners, just like you.

Ask us about...



Amy Pachai, PhD (she/her) Educational Developer

is a course designer, workshop facilitator, advocate, researcher, rescue dog mom, and home baker. Her ethos is to transform curriculum into inclusive and engaging experiences for learners and educators alike. Excited by finding accessible solutions to complex problems.

Ask me about: Diversity, Equity, Inclusion; Assessment Methods; Mind Wandering; Design Thinking; Pressbooks; Syllabus Design.

I'll say YES to: Exploring Hamilton; matcha; brainstorming; crosswords & pet pics.



Jay Dell (he/him) Digital Media Specialist

is a digital media specialist at McMaster DeGroote School of Business.

He specializes in video creation and editing, as well as creating engaging interactive elements for podcasts, Avenue to Learn and the web. In his free time, he enjoys exploring new technology trends and staying up-to-date with the latest advancements in the industry.

Ask me about: AI, Emerging tech, Design, Video and Web Development.

I'll say YES to: The Mandalorian, Nibs, and swimming!



Irina Ghilic, PhD (she/her) Learning Experience Designer

is a learning designer, educator, researcher, fairy garden host, and candle maker. Her work practice intersects inclusive design, cognitive science, and educational technologies. She has a healthy crush on disrupting innovation, infographics, and accessible learning.

Ask me about: Design Thinking, Journey Mapping, UX, Storytelling, Accessibility, Workshop Facilitation, Collaborative Tech.

I'll say YES to: Popcorn, plants, pets, soup, coffee chats, & design books.



Nidia Cerna, MA Educational Developer

is an instructional designer, project manager, relationship builder, optimist, and a loving mom. She draws from research, UDL, and best practices on inclusivity, accessibility, and usability to improve teaching materials and activities.

Ask me about: Experiential Education, Digital Course Design, Building Teaching Teams.

I'll say YES to: Walks, pickleball, yoga, fries, & laughs.



Neil Kotch (he/him) Manager, Teaching & Learning Services

is motivated by change and possibilities. Messy is good, and he enjoys a good challenge. Inspiring creative solutions to difficult problems, and making connections are his strengths. Motivating others and building relationships are his passion.

Ask me about: Delivering positive learning experiences for students, Course Design, Photography & Basketball.

I'll say YES to: A good hike, daydreaming, & chatting over coffee.

